

TERMS AND CONDITIONS OF USE

1. General Information

The website www.ceida.com, together with all other registered domains, is operated by **CEIDA S.r.l.**, with its registered office at Via Palestro 24, Rome, Italy – Tax Code and VAT No.: **02145541005**.

The use of this Website is governed by these **Terms and Conditions of Use** (hereinafter, the "Terms of Use"), which regulate the access to and use of the Website. Please read them carefully, as they define the relationship between you and CEIDA, together with our Privacy Policy where you purchase products or services through the Website.

Should you have any questions or require further information, you may contact our Customer Support Service at segreteria@ceida.com.

We reserve the right to amend these Terms of Use at any time by updating this page. We encourage you to review this page periodically to stay informed of any changes. Your continued access to and use of the Website constitutes your acceptance of these Terms of Use. If you do not agree with them, you should immediately discontinue the use of the Website.

2. About Us

CEIDA S.r.l., with its registered office at Via Palestro 24, Rome, Italy – Tax Code and VAT No.: **02145541005**, is responsible for the websites governed by these Terms of Use, including www.ceida.com and all other registered domains.

The Website is intended solely for personal, non-commercial use. We may modify, suspend, or restrict access to the Website at any time, including revoking access to any user who breaches these Terms of Use.

If you are provided with an identification code, password, or any other security credentials, you are responsible for maintaining their confidentiality and must not disclose them to any third party.

The Website and all of its content, including but not limited to text, software, source code, trademarks, logos, images, videos, and audiovisual materials, are owned by CEIDA or licensed to CEIDA by third parties. Any unauthorized use is strictly prohibited.

You may print or download extracts from the Website exclusively for your personal and non-commercial use, provided that:

- you do not modify, distribute, transmit, sell, or otherwise exploit the content without our prior written consent;
- any graphics are always accompanied by the corresponding original text;
- all copyright notices and trademark information remain intact;
- any person to whom the materials are provided is informed of these restrictions.

We actively monitor potential infringements of our intellectual property rights and reserve the right to take all appropriate legal action to protect them.

3. Limitation of Liability

The Website may contain links to third-party websites or platforms that are not under the control of CEIDA S.r.l. We assume no responsibility whatsoever for the content, services, or practices of such third-party websites. Before accessing them, you should carefully assess

any associated risks and take appropriate measures to protect your personal data. We do not warrant that the Website will be compatible with every device, operating system, or software application. Furthermore, we shall not be liable for any damage to your devices or systems, including but not limited to viruses, malware, system failures, or data loss resulting from the use of the Website.

Our liability is limited solely to losses directly resulting from our breach of these Terms of Use. To the fullest extent permitted by applicable law, we shall not be liable for any indirect, incidental, consequential, or special damages, including without limitation loss of data, profits, revenue, business opportunities, or business interruption.

Our total aggregate liability arising out of or in connection with the use of the Website shall in no event exceed the total amount paid by you to CEIDA during the twelve (12) months preceding the event giving rise to the claim.

4. Links to Third-Party Websites

The Website may include links to third-party websites for your convenience. Such links do not imply any endorsement or approval by CEIDA, and we accept no responsibility for the content, availability, or accuracy of such websites.

It is your responsibility to review the terms of use, privacy policies, and other applicable legal notices of any third-party websites you visit.

You may not create links to this Website without our prior written consent, nor may you frame or otherwise present any part of the Website in a manner that suggests any form of association, approval, or endorsement by CEIDA where none exists.

5. User Obligations

By using the Website, you represent and warrant that you:

- are at least 18 years of age or are using the Website under the supervision of a parent, guardian, or other authorized adult;
- will not upload, transmit, or otherwise distribute any unlawful, defamatory, fraudulent, misleading, or unauthorized content;
- will not copy, reproduce, modify, or distribute copyrighted or otherwise protected content without prior authorization;
- will not introduce viruses, malware, or any other harmful software or code into the Website;
- will not impersonate another person, attempt unauthorized access to the Website, or interfere with its proper functioning.

Any breach of these obligations may result in the suspension or permanent termination of your access to the Website.

6. Content and License

All content available on the Website is protected by copyright and other intellectual property laws and is owned by CEIDA S.r.l. or licensed to CEIDA by third parties.

We grant you a limited, non-exclusive, non-transferable, and revocable license to access and use any purchased content solely for your personal, non-commercial use. You may not reproduce, distribute, publish, modify, or otherwise exploit such content without our prior

written consent.

Any ideas, suggestions, proposals, feedback, or other materials submitted to CEIDA may be freely used by the Company without any obligation to provide compensation or acknowledgment to the sender.

7. Prices, Payments, and Taxes

The prices of products and services are displayed on www.ceida.com and, where applicable, on partner websites. All payments are made to **CEIDA S.r.l.**

Prices are subject to Value Added Tax (VAT), where applicable under Italian law. We reserve the right to modify prices at any time without prior notice.

Unless otherwise expressly agreed in writing, the applicable price shall be the one in effect at the time of the course pre-registration or purchase.

8. Indemnification

You agree to indemnify, defend, and hold harmless CEIDA S.r.l., its directors, employees, partners, and affiliates from and against any claims, liabilities, damages, losses, costs, or expenses (including reasonable legal fees) arising out of or relating to your violation of these Terms of Use or your misuse of the Website.

9. Dispute Resolution and Arbitration

By accepting these Terms of Use, you agree that any dispute arising out of or relating to the Website or these Terms shall, where permitted by applicable law, be resolved through binding arbitration, thereby waiving the right to bring claims before ordinary courts, except where mandatory legal provisions provide otherwise.

Disputes involving amounts below **EUR 10,000** may be resolved through online arbitration or solely on the basis of written submissions, without requiring the physical appearance of the parties.

Where arbitration is not applicable or enforceable, the exclusive jurisdiction shall lie with the **Court of Rome (Italy)**.

10. Terms of Sale

Completion of any purchase order is subject to the acceptance of the applicable Terms of Sale.

Enrollment in a training course shall be deemed confirmed as follows:

- **Individuals and self-employed professionals:** upon payment of either the full course fee or the required deposit.
- **Companies and public entities:** upon approval of the quotation or the formal award of the relevant public procurement procedure.

11. Enrollment Terms and Course Regulations

Many training courses require a minimum number of participants in order to be delivered. For this reason, we strongly recommend that you do not book travel or accommodation until you receive our written confirmation that the course has been activated.

Upon enrollment, your application will be placed on a waiting list until the minimum number

of participants has been reached.

For certain courses, a deposit may be required. Such deposit:

- will be refunded in full if the course is cancelled or not activated by CEIDA;
- will be retained if the participant withdraws without a justified reason;
- may, where available, be credited toward access to the course recording upon payment of the full course fee.

Where lecturers or participants do not authorize the recording of the course, the deposit shall be retained to cover administrative and organizational costs.

12. Recording of Training Sessions

Classroom-based training courses may be recorded to allow participants to make up lessons missed due to force majeure or other justified circumstances.

By attending an in-person course, you acknowledge and agree that your image and/or voice may appear in such recordings, which shall be used exclusively for educational and training purposes.

Participants who do not wish to appear in any recording must notify CEIDA in writing before the commencement of the course.

CEIDA
INTERNATIONAL

CEIDA
ALTA FORMAZIONE DAL 1980

FONDAZIONE
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